

CURRICULUM VITAE

JONATHAN SIOVI

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Languages: English, Kiswahili

Career Profile

To establish a solid career in Networking, Social Media Management, Graphic Design, Database Administration, hardware deployment and repairs, operating systems and software development that will utilize my programming, problem-solving and analytical skills, providing innovative solutions to contribute to the success of the organization attached to. To be a competent performer who uploads a high standard of professional ethics and continues to learn and be an all-rounded professional in the networking and software development field.

Key Professional Skills:

- Communication, Analytical abilities, Creativity, Project management, Tenacity, Problem solving, Resourcefulness, Leadership, Flexibility

Personality Traits

- Teamwork, Critical Thinking, Management, Problem Solving

Education and Professional Qualifications

2016-2020:	BSc. Computer Science	
	CHUKA UNIVERSITY	
2012-2015:	KCSE	
	SIDIKHO	SECONDARY
	SCHOOL	
2003-2011:	KCPE	
	BURANGASI	PRIMARY
	SCHOOL	

Programming Languages & DB trained.

- ☐ Java ☐ Python
- ☐ PHP ☐ Mysql

Projects

Developed and manages websites for the following companies;

- ☐ Atila Da Chicken - <https://attila.africa>
- ☐ Toplink Imaging & Logistic Company Ltd - <https://www.toplinkimageconsultancy.com>

- Vijiji Hub- Kenya - <https://vijijihub.com>
- Innovar Africa - <https://innovarafrica.com>

Professional Experience

Nov. 2024 -to- Date: IT/ICT Officer at Savannah Refineries Limited

Responsibilities.

- Hardware and software installation and configuration: Installing, setting up, and configuring new computer hardware and software applications for users.
- Troubleshooting and problem-solving: Diagnosing and resolving technical issues related to computer systems, networks, applications, and peripherals.
- User support: Assisting users with technical inquiries, password resets, and basic troubleshooting via phone, email, or in person.
- System monitoring: Monitoring system performance, identifying potential issues, and proactively addressing them to minimize downtime.
- Network management: Managing network connectivity, user access, and security protocols.
- Data backup and recovery: Implementing and maintaining data backup procedures to ensure data integrity.
- Security updates: Applying software updates and security patches to maintain system security.
- User account management: Creating, managing, and updating user accounts and access permissions.
- Training and documentation: Providing basic user training on new applications and creating technical documentation for internal reference.
- Vendor management: Coordinating with hardware and software vendors for maintenance and repairs.
- Inventory management: Keeping track of ICT hardware and software inventory.

Sept. 2021 -to- June 2023: IT Assistant at Rainbow Ruiru Resort

Responsibilities.

- Network Administrator.
- Server Management.
- Assists in the acquisition and maintenance of property-based systems.
- Assists in analyzing information, identifying current and potential problems and proposing solutions.
- GSM Network installation.
- Wi-Fi Installation and configurations.
- CCTV installation, monitoring and management.
- Maintains, inspects, and repairs equipment.
- All social media management and marketing.

**Nov. 2019 to Aug. 2021: Network Management/ICT Teacher at Tutex Centre,
Responsibilities.**

- Network and Software Management
- Planning and implementing instructional programs in line with system-wide goals and priorities to effectively meet students' needs and abilities.
- Developing of contemporary lesson plans to effectively cover wide range of computer- related topics.

Apr. 2019 to Aug. 2019 Computer Hardware, Networking Technician and Software Developer at Kenya News Agency

Responsibilities.

- Testing, implementing and maintenance KNA website.
- Repairs, maintenance, and servicing of computer and peripheral
- Testing and configuring newly acquired and relocated equipment
- Installation of Operating Systems, user applications, backing up of data, digitizing and archiving historical data
- Networking Administrations and troubleshooting

Interests/Hobbies:

- Reading
- Exploring nature
- Travelling
- Doing charity work

Referees

1. MR. Gilbert Kamande

IT and Marketing Manager Rainbow Ruiru Resort

Tel: +254 723 637 397

Email: gilbertkamande3@gmail.com

2. MERCY MAINA

Managing Director Tutex centre

Tel: +254 717 791 917

Email: tutexcentre@gmail.com

3. COLLINS MANYASI

Director- Vijiji Hub - Kenya

Tel: +254 725 937 060

Email: sirmanyasi@gmail.com